

Quality Policy (QP4)

To ensure consistent delivery of high-quality solar lighting products and services that meet customer, statutory, and regulatory requirements.

Revision History

This Policy is reviewed every two years as part of our Management Review to ensure its continuing suitability and alignment with company objectives.

Issue	Date	By	Description
SP4	20/10/2025	MV	Initial release aligned to ISO 9001:2015

Executive Endorsement

EP4 Approved by:	
Name	Tristan Downs
Title	Director
Signature	
Date	21/10/2025
Version	QP4
Next review date	October 2028

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The electronic copy is the controlled version.
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Purpose & Scope

This Quality Policy defines HIGHLUX's commitment to maintaining a high standard of quality across all operations.

It applies to all employees, contractors, and projects under the control of HIGHLUX Pty Ltd throughout Australia and aligns with the requirements of ISO 9001:2015 Quality Management Systems.

Policy Statement

HIGHLUX is committed to delivering commercial-grade, reliable, and compliant solar lighting solutions for industrial, mining, council, and government applications.

We aim to exceed customer expectations through quality design, manufacturing, and service performance.

HIGHLUX will:

- Comply with relevant Australian Standards and customer specifications.
- Select and supply products that are durable, safe, and fit-for-purpose.
- Monitor supplier quality and maintain open relationships with manufacturers.
- Conduct internal quality reviews on all incoming and outgoing products.
- Provide staff training to maintain competence and accountability.
- Capture and analyse customer feedback to drive continual improvement.
- Review this Policy annually to ensure its ongoing suitability and effectiveness.

Every employee and contractor is responsible for upholding this Policy and contributing to the continuous improvement of the Quality Management System.